

HR & PAYROLL SUPPORT

FOR FAST, SIMPLE & RELIABLE SUPPORT



SUPPORT

We at FPC Solutions take pride in supporting our clients, we aim for a quick turn-around time and 100% satisfaction. FPC Solutions is here to assist where needed and build long-term relationships with our customers.

TICKETING SYSTEM

At FPC we aim to improve customer satisfaction by visibility, traceability and monitoring consultants performance & turnaround time. Enabling us to achieve this goal is our own uniquely developed ticketing system. Consultants also update the ticket with a progress status and solutions implemented to improve your knowledge base and enable you to resolve issues in future. Users also receive email notifications throughout the process. Please [click here](#) for direct access.

USERNAME/PASSWORD

1st line support? 1st time user? Please contact **Johan Herbst** johan@fpcsolutions.co.za to setup username & password to our ticketing system, or for any urgent assistance required.

GENERAL HR & PAYROLL SUPPORT

We at FPC treat our customers like family. We want to engage with each of our customers to see how we can assist you and improve your experience. Please feel free to get in contact with **Johan Herbst** or our HR Admin Mail.

- ✉ johan@fpcsolutions.co.za
- ✉ hradmin@fpcsolutions.co.za

PLEASE NOTE

SLA clients will have a username and password to log tickets, ongoing projects will receive login details once the project is successfully completed.